

ZIMBABWE E-VISA VISUAL GUIDE – U.S. CITIZENS

Please refer to this visual guide when completing your Zimbabwe e-visa online. It will help you accurately enter information supplied by Collette to ensure a smooth application process. You will need the other attachments from the visa email you received to find answers to some questions.

Important Disclaimer – Please Read Carefully

- The Zimbabwe e-visa website is **not affiliated with Collette**. As such, the application layout, questions, and other details may change without our prior knowledge.
- If you notice any discrepancies between the website and the information we've provided, please notify us so we can update our materials accordingly.
- Collette is **unable to assist** with completing the application or resolving technical issues. Please reach out to Pinnacle TDS to utilize their visa processing services if needed. A customer service representative can be reached at 1-888-838-4867, or email collette@traveldocs.com

Application Instructions

To complete your Zimbabwe eVisa application, please visit the **official website**:

<https://www.evisa.gov.zw>

⚠ Important: Do **not** search for this link on Google or other search engines, as it may lead you to third-party websites that may be unreliable and may charge unnecessary fees.

Once on the official site, click on **“Start the Process”** to begin your application.

The image shows the homepage of the Zimbabwe eVisa website. At the top left is the 'eVisa' logo. A horizontal navigation bar contains the following links: 'START THE PROCESS', 'TRACK YOUR APPLICATION', 'GUIDE', 'FAQ', 'IMMIGRATION', and 'E-PERMITS'. The main content area features a large, scenic photograph of African wildlife. Overlaid on this image is the text 'Apply for your eVisa for Zimbabwe today' in a large, white, sans-serif font. Below this text is a smaller line of text: 'FACILITATING MOVEMENT AND BUSINESS'. A white rectangular button with the text 'START THE PROCESS' is centered on the image. In the bottom left and right corners of the wildlife image, there are two circular emblems of the Zimbabwean government, each featuring a map of Zimbabwe and the text 'ZIMBABWE' and 'IMMIGRATION'.

You will need to create an account. Click on the button that says **“No account yet?”** to create one. Fill in the requested information and then click **“Confirm.”**

Access



Email

Password

[Forgot your password ?](#)

Sign in

[No account yet?](#)

Create an account



First name(s)

Last name

Email

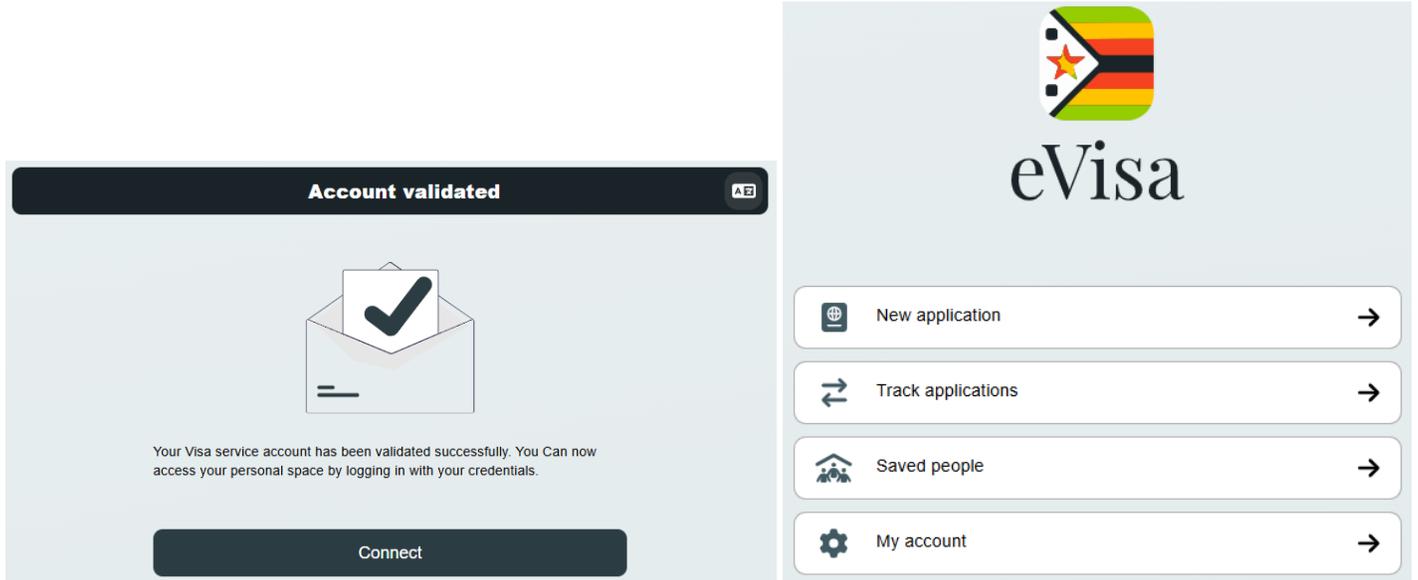
Password

Retype password

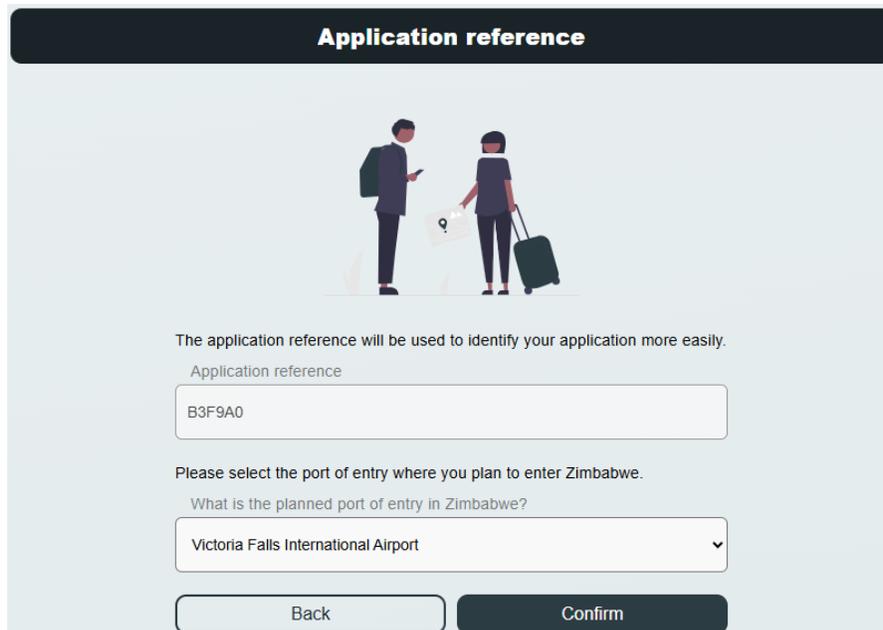
Confirm

[Back](#)

Once your account is validated, click **“Connect”** and sign in with your account credentials. On the following page, select **“New application.”**



Click port of entry and select Victoria Falls International Airport from the drop-down - click **“Confirm.”**



Click the "Create a New Person" option and enter your personal details. Once complete, select your name before clicking "Continue."

Applicant(s) - B3F9A0



Please select yourself and/or the person(s) that will be part of this application.
The payment at the end will be made for all the selected persons.

You may add/remove a person or edit their application at any time by clicking on the name that will appear above the form.

When you are ready, click on "Continue".

 Travel Operations 

 Create a new person 

Select your appropriate Nationality and click "Continue." Then select "Ordinary Passport" and "Single Entry Visa on arrival." The Tour Manager will assist you during the tour to obtain the second visa.

Document type  Travel O.

 Please select your country as per the passport you are using.

Nationality 

Document type ☰ Travel O.

Please select your country as per the passport you are using.

Nationality

United States of America

Please select the type of travel document you are using for this application.

Ordinary Passport

An ordinary passport is the most common type of passport, issued to citizens for general travel purposes.

Diplomatic Passport

A diplomatic passport is issued to diplomats and consuls for official travel and residence abroad.

Marine Passport

A marine passport is issued to sailors and crew members for travel and residence abroad.

Service Passport

A service passport is issued to government employees for official travel and residence abroad.

Laissez-passer

A laissez-passer is a travel document issued by the United Nations or its agencies for official travel and residence abroad.

Temporary Residence permit

A Temporary Residence Permit is an official document issued by a government allowing a foreign national to reside

Visa Type ☰ Collette T.

Please select the visa type you wish to apply for. This list varies depending on your nationality and type of passport.

Single entry visa on arrival

Allows eligible travelers to obtain a visa upon arrival at the destination's port of entry, simplifying the entry process for short-term visits. This visa has a validity period of ninety (90) days.

KAZA Univisa on arrival

A variant of the KAZA Univisa obtained upon arrival at the destination's port of entry, offering convenience for travelers exploring multiple countries within the KAZA TFCA. This visa has a validity period of ninety (90) days.

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Continue

The next page requests your personal details. Please fill in all required sections with your personal information.

****Information you will need:**

- Please make sure the name on the application is your own.
- Purpose of visit – select **HOLIDAY**.
- Mode of travel – select **PLANE**. Flight number can be found on the e-ticket(s) that you will receive around 45-50 days prior to departure. It will be the flight from O.R. Tambo International Airport in Johannesburg (JNB) to Victoria Falls International Airport (VFA). If you have not received this flight information by 30 days prior to departure, please contact us.
- Duration of stay – input the **total number of days** within Zimbabwe. Refer to the itinerary attached to the visa email you received to calculate this number.
- Name of Host in Zimbabwe – use your **first hotel** in Zimbabwe. Refer to the hotel list attached to the visa email you received. Input the **address** of that hotel in the Address in Zimbabwe box.

- Amount of currency can be approximate and is up to each individual. Collette does not recommend any specific amount.

IMPORTANT - READ CAREFULLY
To be completed clearly in English.
Select all applicable fields below.

Mode of travel * 

Passport number * 

Date of expiry (Exactly as in passport) *
mm/dd/yyyy 

Purpose of visit * 

Surname (Exactly as in passport)
Travel 

First name(s) (Exactly as in passport)
Collette 

Other name(s) 

Number of accompanying children under 18 

Date of birth (Exactly as in passport) *
mm/dd/yyyy 

Gender * 

Marital status * 

Address in country of permanent residence * 

Name of Host in Zimbabwe * 

Occupation * 

Address in Zimbabwe * 

Have you, or any of your dependants, been convicted of any crime in Zimbabwe?

Have you, or any of your dependants, been convicted of any crime in your home country?

Please select the amount and currency of the funds available at the time of entry:

Amount *  Currency * 

Once you have clicked “**Next**” to move on, you will be asked to fill in your emergency contact’s information.

Emergency contact / Next of kin  Collette T.

1 2

IMPORTANT - READ CAREFULLY
To be completed clearly in English.
Select all applicable fields below.

In case of emergency, please provide the contact details of a person who can be reached.

Emergency contact last name 

Emergency contact first name * 

Emergency contact email * 

Emergency contact phone * 

Previous Next

On the final page of the form, you will have the chance to review your responses by clicking the small arrow. Please make sure it is all correct. If an error is made after submitting the application, you must submit and pay for a new e-visa form – they cannot provide refunds.

You will also need to click the small grey circle at the bottom to confirm the information is correct.

Collette's data (click to open) 

This application is for a **Single Entry Visa on arrival**.

Please read this carefully:

You cannot travel until you have received the approved visa. Notifications will be sent via email regarding your application status.

The Zimbabwe Department of Immigration reserves the right to **modify your visa type during processing. No changes are permitted after payment.**

 **Price: USD 30 US\$** Collette Travel
Single entry visa on arrival

 **IMPORTANT NOTICE:** Please be aware that the validity of the electronic travel authorization begins after your application is processed and approved, and is valid for 90 days. **The permitted length of stay will be determined by the immigration authorities at the port of entry upon arrival (typically 30 days).** Please plan your trip accordingly.

I confirm that the information provided is true and accurate and I agree to the visa fees, terms, and privacy policy.

At the bottom, select **“Yes”** to continue on and make payment. You also have the option to pay on arrival at the airport by selecting **“No.”**

Selecting the option below takes you to the payment page. If you choose not to pay online, you'll pay the visa fees at the officer's desk upon arrival for "Visa on arrival" type(s) of visa.

I prefer to pay online now rather than at the officer's desk upon arrival. Yes No